

Spirit of Thibodaux Regional Award

At Thibodaux Regional, we recruit staff members based on values and we retain members largely based on how they embrace our corporate values in conjunction with their own. Competence is a given. At our institution, to be honored for being one of the best in terms of living our values is a great distinction. To recognize such individuals, we have created the Spirit of Thibodaux Regional Award for those who best represent our values and have shown an outstanding commitment to service—both to patients and other health care workers. Their enthusiasm for the work we perform at Thibodaux Regional has an uplifting and positive effect on all those around them.

Thibodaux Regional works very hard to provide the highest levels of service to our patients. Years ago, we realized that we had to treat coworkers with the same level of service as our patients received. The key to achieving and sustaining world-class service is through working very hard to create an environment where team members are committed to each other.

I am proud to announce that the first recipient of the Spirit of Thibodaux Regional Award is **Doris Wilson**. The way she lives her life on a daily basis reflects the core beliefs of Thibodaux Regional. In this one person, we see the values of respect, integrity, honesty, excellence and accountability in practice.

Doris is always finding ways to be of service to her coworkers and patients, and treats both with equal respect and compassion. She is an incredibly loving person who welcomes everyone she meets. Her manner of embracing people is unmistakably sincere; after only a moment, you know she genuinely cares about you and that you matter. It seems to me that few people have the capacity to continuously show love and concern to everyone they meet. Doris has this ability.

Doris is a person who shows tremendous enthusiasm. Enthusiasm is a word that means “God in us.” To me, a person who is enthusiastic is uplifting to others—they can raise other people’s spirits even in the most difficult situations. What a great

attribute to possess. It can make all the difference in terms of how well our staff members perform, and I believe it can even affect clinical outcomes.

Recently, we honored Doris at one of our leadership sessions. She did not know why she was asked to attend, nor did she know that her family would be there. One of our finest moments occurred when I asked her brother and her children to extemporaneously speak about this great woman. Their comments—entirely from the heart—captured everything I have tried to say in this short article, and more. She humbly and graciously accepted the honor and reiterated the values that she treasures. All of our leaders then spontaneously stood up and gave her a standing ovation. What an experience for everyone who attended! It lifted our spirits and strengthened our resolve to live our values more fully.

The Spirit of Thibodaux Regional Award has been rightly given to a team member who lives our values daily, who goes above and beyond in giving service and who is genuinely enthusiastic and passionate about our mission, vision and values. Doris will no doubt continue to serve as a shining example to all she meets, and we will always be thankful for her true devotion. She is one of our outstanding team members who is *truly* making a difference.



Greg Stock
Chief Executive Officer

